
Report To:	Policy & Resources Committee	Date: 17 November 2009
Report By:	Corporate Director Improvement & Performance and Chief Financial Officer	Report No: ICT/002/0911/GRM
Contact Officer:	Gordon McLoughlin	Contact No: 01475 712787
Subject:	Improvement & Performance Capital Programme (2008/09 – 2011/12) – Progress Report	

1.0 PURPOSE

- 1.1 The purpose of this report is to update members on the status of the projects forming the Improvement & Performance Capital Programme and to highlight the overall financial position.
- 1.2 In addition, the report seeks Committee approval to vire £30k from the existing Backscanning budget line to create a new budget line for the provision of additional internal resources to assist with the migration of all remaining payruns to the new HR/Payroll system by the end of the current financial year.

2.0 SUMMARY

- 2.1 This report advises members of progress and the financial status of projects within the overall Improvement & Performance Capital Programme.
- 2.2 The projected expenditure in 2008/12 is £8.945m, indicating expected full spend within the 2008/12 financial years.
- 2.3 The Appendix contains details of the projected spend for the Improvement & Performance Capital Programme.

3.0 RECOMMENDATION

- 3.1 That the Committee note the progress of the specific projects detailed in the Appendix.
- 3.2 That the Committee approve the virement of £30k between the Backscanning budget line to create a new budget line for the provision of additional internal resources to assist in the transfer of the remaining payruns over to the new HR/Payroll system by the end of the current financial year.

Paul Wallace
Corporate Director
Improvement & Performance

Alan Puckrin
Chief Financial Officer

4.0 BACKGROUND

4.1 At its meeting in February 2009 the Council agreed the capital budget for 2008/12.

5.0 PROGRESS

5.1 The backscanning of Benefit Claim Files commenced in June 2009, and completed in early October 2009. This project will come in at £30k less than budget.

5.2 All of the interim property reconfigurations for the opening of the Customer Service Centre were completed in time for the opening on 19 October 2009.

5.3 The creation of the master customer index for use in the Lagan ECM solution was completed in time for the opening of the Council's Customer Service Centre.

5.4 All key technology components for the new Customer Service Centre were procured, configured and implemented by mid October 2009.

6.0 FINANCIAL IMPLICATIONS

6.1 The approved budget is £8.945m made up of £4.527m Supported Borrowing, £4.238m Prudential Borrowing and £0.180m Common Good Contribution. The current projected spend for 2008/12 is on budget.

Service	Approved Budget £000	Current Position £000	Overspend (Underspend) £000	/
ICT & Business Transformation	7,776	7,776	-	
Joint Boards	1,169	1,169	-	
Total	8,945	8,945	-	

6.2 The spend as of 30 September 2009 is £1.233m, representing 42.50% of projected 2009/10 capital spend.

6.3 The approved budget for 2009/10 is £3.311m. The Committee is projecting to spend £2.901m, with slippage of £410,000 (12.38%) into future years. This slippage relates to property costs for the Future Operating Model due to updated profiling of projects, plus the rescheduling of data centre activities in anticipation of a new location for the data centre.

6.4 To facilitate the transfer of all remaining payruns over to the new HR/Payroll system by the end of the financial year, additional internal resources are required. Approval is being sought to vire £30k from the Backscanning budget line to create a new budget line to fund these additional internal resources. This virement has no overall impact to the agreed 2008/12 capital budget.

6.5 The Appendix gives a full breakdown of the projects that make up the Improvement & Performance Capital Programme for 2008/12.

7.0 CONSULTATION

7.1 The report has been jointly prepared between ICT and Finance.

7.2 There are no direct staffing implications in respect of this report and as such the Head of Organisational Development and Human Resources has not been consulted.

7.3 There are no legal issues arising from the content of this report and as such the Head of Legal and Administration has not been consulted.

7.4 The report has no impact on the Council's Equalities policy.

Inverclyde council

COMMITTEE: Policy & Resources

Project Name	Cost Centre	1	2	3	4	5	6	7	8	9	10	11	Status
		Est Total Cost £000	Actual to 31/2/09 £000	Approved Budget 2009/10 £000	Revised Est 2009/10 £000	Actual to 30/09/2009 £000	Est 2010/11 £000	Est 2011/12 £000	Future Years £000	Start Date	Original Completion Date	Current Completion Date	
I&P Directorate													
ICT													
Supported Borrowing													
HR/Payroll System (2)	81569	100	31	69	69	37				Jun '08	Dec '09	Dec '09	c/f HR staff costs for 09/10
EDRM Backscanning		60	0	60	60	47				Apr '09	Oct '09	Oct '09	Backscanning of Benefit Claim files (June - Oct '09). Revised cost circa £60k (£30k under budget). Remedial Data Centre actions complete July 2009. Budget includes £90k UPS, £30k Air Con upgr.
Disaster Recovery / Business Continuity		220	23	197	77	27	120			May '09	Mar '10	Mar '10	Ongoing storage upgrades. Includes £30k Network Attached Storage, £110k Corporate Backup sol'n.
Storage/Backup Devices		176	0	176	66	0	110			Apr '09	Mar '10	Mar '10	Evaluating further options to rationalise email.
Network Rationalisation		30	5	25	25	11				Oct '08	Feb '10	Feb '10	Implement new Corporate Performance Management Solution for use by end 2009.
Performance Management Software		70	0	70	70	14				Jul '09	Dec '09	Dec '09	Ongoing, includes £19k Aventura remote access upgrade, £41k upgrade for Infra Service Desk to V8.
Security / Support Tools/ Minor Works		145	33	87	87	6	25			Apr '09	Mar '10	Mar '10	Additional internal employee costs to migrate remaining payruns over to new system by end March '10.
HR/Payroll System (3)		30	0	30	30	0				Dec '09	Mar '10	Mar '10	
Modernising Government Fund 2	81226	159	125	34	34	25				Jul '08	Mar '09	Sep '09	Creation of Multivue Master Client Index for use in Customer Service solution.
Council Matched Funding		81	59	22	22	0				Jun '08	Aug '09	Mar '10	Integration work in 09/10
Corporate GIS													
Rolling Replacement of PC's	81567	1,038	291	377	377	41	370			Dec '09	Mar '11	Mar '11	PC Refresh budget for 09/10 of £377k and budget for 10/11 of £370k.
Server Replacement Programme	81568	449	153	191	191	15	105			Dec '09	Mar '11	Mar '11	Server Refresh budget of £191k for 09/10, and £105k for 10/11.
2011/12 Indicitive Allocation		800					800						
General Police Grant	81652	1,169	0	383	383	191	393						
Prudentially Funded													
HR/Payroll System (1)	81570	160	98	62	62	35				Jun '08	Dec '09	Dec '09	c/f HR staff costs for 09/10
E-Mail Archiving		80	66	14	14	2				Sep '08	Mar '09	Nov '09	E-mail Archiving Solution - main project activity completed in Mar '09, balance by Nov '09.
Mobile Technology		35	3	32	12	4	20			May '08	Mar '09	Mar '10	Ongoing requirement for new mobile devices
Consilium One-Off Costs	81510	517	167	350	350	327				Jul '08	Feb '09	Jul '09	Balance of Consilium funding for re-provisioning as in-house service due Jul '09.
FOM - Non-Property Capital		1,246	0	732	732	444	514						
FOM - Property Capital		2,200	0	400	150	7	1,500	500	50				
SV Cornet		180		90	90		90						Trainees have been employed with a view to having the project completed on programme
TOTAL		8,945	1,054	3,311	2,901	1,233	3,247	1,693	50				